

Revised Water Service Billing and Termination Notification Procedure for City of Lathrop Potable Water System Customers

The City of Lathrop, City Council, approved the ***Revised Water Service Billing Procedure*** by Resolution No. 08-2709, on November 18, 2008. This becomes effective on March 1, 2009.

The adopted resolution revises the Current Water Service Billing and Termination Notification Procedure by eliminating the hand delivery of "Red Tags" and all associated costs, without incurring any additional monthly costs.

This revised procedure is as follows:

FIRST NOTICE (water bill) is printed on white paper and mailed to the water customer via U.S. Postal Service.

SECOND NOTICE is printed on yellow paper, and indicates that the service will be terminated in 15 days if the bill is not paid. The second notice is mailed out via the U.S. Postal Service.

FINAL NOTICE is printed on red paper, and indicates that the service will be terminated in 72 hours (3 days) if the water bill is not paid. The final notice is mailed out via the U.S. Postal Service.

**For additional information, please contact the City of Lathrop
Public Works Department at 209-941-7430.**